Real-time charging for OpenSIPS 2.1 using CGRateS

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Our Background



Located in Bavaria/Germany, over 8 years of experience with architecting server side solutions in VoIP environment

Platform implementations covering both wholesale and retail business categories

Responsibly understanding real-time processing constrains and the seriousness of live system outages



About CGRateS

Charging/Billing engine

Plug-able into existing billing infrastructure Accommodate new components into ISP/ITSP network (eg: add new VoIP switch, SMS Service, Data stream)

Modular architecture

Easy to enhance by rewriting specific components JSON/HTTP/GOB RPC API

Performance Oriented

Built-in transactional cache system (data ageing, live counters) Asynchronous processing with micro-threads

Feature-rich

Multi-tenancy, derived charging, account bundles, LCR, CDRStats, rates history, etc.

Test driven development

Aprox. 900 tests as part of the build system

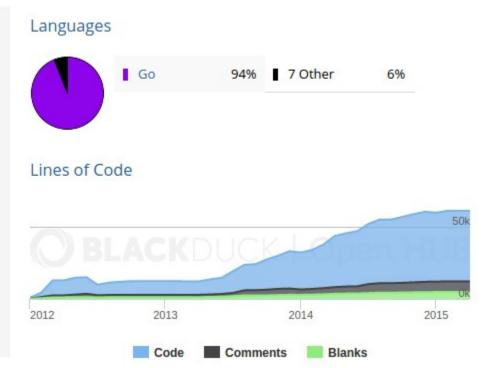
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About CGRateS (2)

In a Nutshell, cgrates...

- ... has had 2,444 commits made by 6 contributors representing 48,951 lines of code
- ... is mostly written in Go
 with an average number of source code comments
- ... has a codebase with a long source history maintained by a average size development team with decreasing Y-O-Y commits
- ... took an estimated 12 years of effort (COCOMO model) starting with its first commit in January, 2012 ending with its most recent commit 3 months ago



Actively maintained



About CGRateS (3)

```
dan@CGRateSDev: ~
root@CGRateSDev:/# cgr-tester -runs=100000
2015/05/12 05:26:21 Runnning 100000 cycles...
2015/05/12 05:26:21 &{*out call cgrates.org 1001 1002 *voice 0.3 [0xc22edc81e0] true false} 99999 <nil>
2015/05/12 05:26:21 memstats before GC: Kbytes = 635139 footprint = 686456
2015/05/12 05:26:21 Elapsed: 557963710 resulted: 179223.125461 reg/s.
root@CGRateSDev:/#
root@CGRateSDev:/#
root@CGRateSDev:/#
root@CGRateSDev:/#
root@CGRateSDev:/# python /usr/local/src/cgrates/cgrates.git/cgrates/data/tester/cgr-tester.py
(10000, {u'Category': u'call', u'Direction': u'*out', u'TOR': u'*voice', u'Destination': u'1002', u'Account': u'', u'Cos
t': 0.6, u'Timespans': [{u'MatchedPrefix': u'1002', u'Increments': None, u'MatchedDestId': u'DST_1002', u'TimeEnd': u'20
14-04-03T11:13:23.190554134+02:00', u'TimeStart': u'2014-04-03T11:12:23.190554134+02:00', u'RateInterval': {u'Timing': {
u'MonthDays': [], u'Months': [], u'WeekDays': [1, 2, 3, 4, 5], u'Years': [], u'StartTime': u'08:00:00', u'EndTime': u''}
, u'Rating': {u'MaxCost': 0, u'RoundingDecimals': 4, u'ConnectFee': 0.4, u'Rates': [{u'RateIncrement': 60000000000, u'Gr
oupIntervalStart': 0, u'RateUnit': 600000000000, u'Value': 0.2}, {u'RateIncrement': 10000000000, u'GroupIntervalStart': 60
000000000, u'RateUnit': 60000000000, u'Value': 0.1}], u'RoundingMethod': u'*up', u'MaxCostStrategy': u''}, u'Weight': 10
}, u'Cost': 0.2, u'DurationIndex': 60000000000, u'MatchedSubject': u'*out:cgrates.org:call:1001'}], u'Tenant': u'cgrates
.org', u'Subject': u'1001'})
Elapsed: 1s resulted: 5493 reg/s.
root@CGRateSDev:/#
```

Fast and ... very fast



RATING

ACCOUNTING

CDR SERVER

- Functionality: calculate costs for events
- Isolated in calculations from other subsystems
- Fully cache driven, async processing
- Referenced from other subsystems (eg: Accounting, LCR)
- Standalone component, RPC/in-process accessible

- Functionality: maintain accounts with balances
- Partial cache driven (accounts are kept in dataDb/Redis).
- Async processing with account locking
- Real-time fraud detection/mitigation at account level during balance operations (locked stage).
- Queued/scheduled operations on accounts

- Functionality:
 - store CDRs from various sources
 - rate CDRs using Rating subsystem
 - replicate CDRs (rated or raw ones) via RPC/HTTP to other servers
 - provide rated/raw CDRs to CDR Stats subsystem
- · Asynchronous processing
- Standalone component, RPC/in-process accessible

LCR

HISTORY SERVER

CDR STATS

- Functionality: compute real-time LCR
- Fully cache driven, async processing
- Depending on strategy used, references real-time data from other subsystems (EG: Rating, Accounting, CDR Stats)

- Functionality: archive rate changes using GIT in human readable JSON format
- Async, fully cached with scheduled disk dumps
- Standalone component, RPC/in-process accessible

- Functionality: calculate CDR stats in real-time based on data received from various sources
- Real-time fraud detection/mitigation with actions triggered.
- Async, fully cached
- Standalone component, RPC/in-process accessible

CGRateS subsystems



RATING

Highly configurable rating

Connect fees, rate units, rate increments, rates grouping, various rounding methods, configurable decimals in costs, maximum cost per destination with hit strategy

Performance oriented

Fully cached Asynchronous processing

Rating profile scheduling

Derived Charging

Reseller/distributors chaining or inbound/outbound traffic charging



RATING (2)

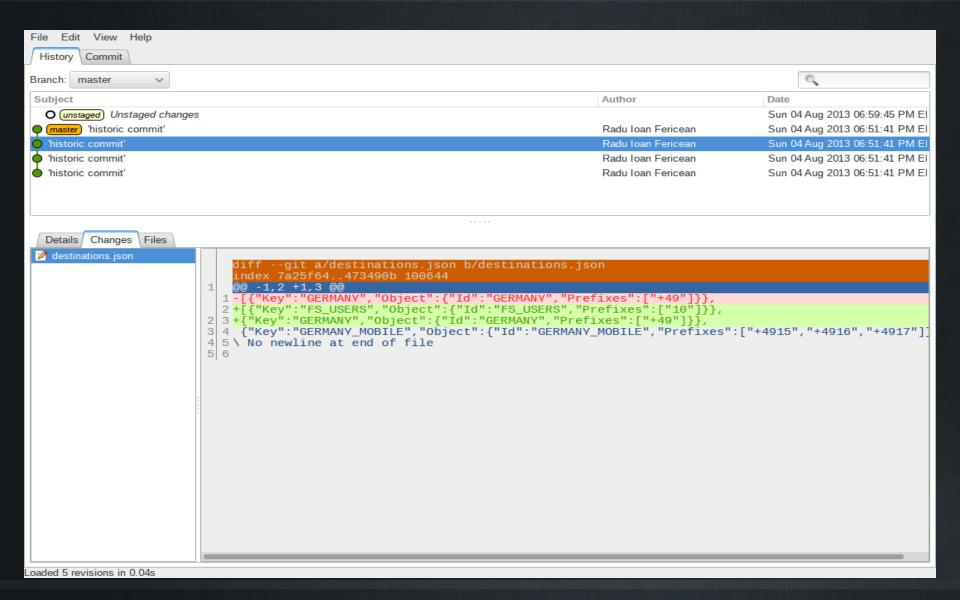
Multiple TypeOfRecord support (eg: *voice, *data, *sms)

Multiple Category filters for same TOR (eg: calls, premium_calls, inbound_calls)

Multiple rating subjects with fallback (useful for example with roaming CDRs)

Rating Aliases





Git powered History Server



ACCOUNTING

Prepaid, Postpaid, Pseudo-prepaid controller

Account Monitors through ActionTriggers

Balance Monitors (min/max) Counters Monitors (min/max) – eg: Usage per Destination Synchronous and Asynchronous Actions triggered

Session emulation

Through DerivedCharging

Accounts Aliases



ACCOUNTING (2)

Unlimited Balances per Account

*voice, *data, *sms, *monetary Balance selection prioritisation through weights Various bundle combinations

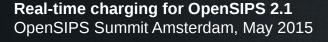
Shared/Group Balances

Balance lifetime controls

Eg: balance expires or balance is active on specific time intervals

Concurrent sessions per account

Balance reservation in chunks of debit interval Balance refunds Debit sleep when needed





ACCOUNTING - Fraud Detection

Part of Accounting Subsystem

Tightly integrated, balance operations cannot avoid it

Balances monitoring

Minimum & maximum balance monitors

Counters monitoring

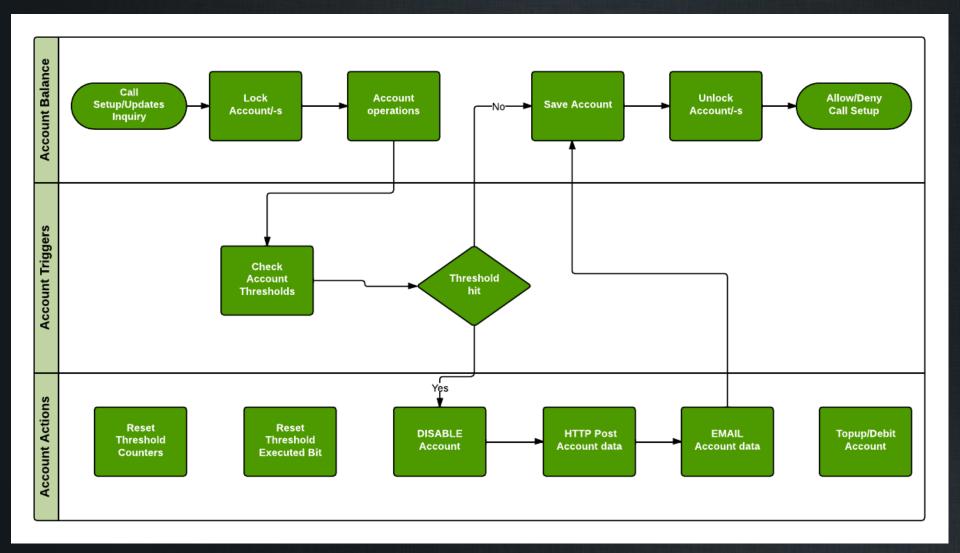
Minimum & maximum counter monitors

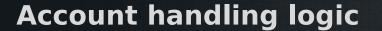
Scheduler integration

One-time, recurrent triggers

Synchronous & Asynchronous Actions









CDR SERVER

Realtime CDR Server

Accessible Internal, GOB, JSON, HTTP-JSON, HTTP-REST interfaces

Offline CDR Import (eg: csv format)

Automated via Linux inotify or scheduled Simultaneous folders monitored with multiple import templates per folder

Zero configuration CDR Sources

FreeSWITCH Kamailio OpenSIPS



CDR SERVER (2)

Derived Charging support

Real-time CDR replication
Raw or Rated CDRs

CDR Exporter

CSV, Fixed Length Fields, Combined Export templates



CDR STATS

Standalone component

Internally or remotely accessible Performance oriented

RawCDR and RatedCDR sources

Multiple Stats Queues

Per server and individually configurable stat queues for same CDR

Highly configurable Stats Queues

QueueLength, TimeWindow, Metrics CDR Field Filters

Individually configured ActionTriggers

One-time, recurrent triggers
Synchronous & Asynchronous Actions executed
Part of the Fraud Detection mechanism

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Core component logic

Internally or remotely accessible through APIer or RATER components Performance oriented, fully cached

Advanced profile selection mechanism

Filter on Direction, Tenant, Category, Account, Subject, Destination Weight based prioritization

Extended functionality through multiple strategies

*static, *least_cost, *highest_cost, *qos_thresholds, *qos Flexible strategy parameters

Tightly coupled with ACCOUNTING subsystem

Provide I CR over bundles

Integrate traffic patterns

Compute LCR for specific call duration



CGRates Peripherals

APIer (RPC server)

Tariff plan and Account management
Export commands form internal components (Eg: get_cdrs, export_cdrs, etc)
Partial and full rates/accounts reload without restarts

Console

Interactive and non-interactive History Help Command auto-completion

Loader

CSV Imports

Tester

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OpenSIPS Integration

Multiple integration mechanisms

Based on traffic profile
Shared data through pseudovariables

REST_CLIENT for call authorization, LCR

HTTP-JSON RPC Request/Answer

EVI ACC ACCOUNTING

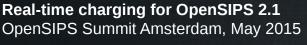
*prepaid, *pseudoprepaid, *postpaid, *rated

EVI E ACC CDR

*pseudoprepaid, *postpaid, *rated

CDR.csv processing

*pseudoprepaid, *postpaid, *rated





OpenSIPS Real-time Prepaid

Call Authorization

Async/sync support through the user of rest_client Sets maximum call duration through dialog timeout

Call disconnect

Executed through mi_datagram by CGR SessionManager

Call Start

Out of E_ACC_EVENT via event_datagram to CGR-SM Starts debit loop in case of prepaid calls – real or emulated ones

Call Stop/Missed

Out of E_ACC_EVENT/E_ACC_MISSED_EVENT via event_datagram to CGR-SM Stops debit loop
Writes CDRs



OpenSIPS Real-time Prepaid - DEMO

Simple call handling

Explanation of opensips.cfg
Monitor traffic exchanged between OpenSIPS and CGRateS
Call auth and LCR processing
CDR Export via cgr-console

Advanced call handling

Simultaneous calls out of same account Fraud detection with automatic mitigation example



Where to go from here

Website

http://www.cgrates.org

Documentation

http://cgrates.readthedocs.org

Code + issues tracker

https://github.com/cgrates/cgrates

Support

Google group: CGRateS

IRC Freenode: #cgrates



Thank you!

Questions?

